

z/OS WebSphere Application Server Admin. Information Technology Specialist 5 (ITS 5) Department of Information Services Computer Services Division

Requisition # 1597

SALARY: \$60,120 - \$78,900 (Range 66)

Opens: May 17, 2010

Closes: This recruitment is open until filled.

Candidate evaluation will be ongoing, and applicants are encouraged to submit materials by June 1, 2010 to ensure full consideration. The hiring authority reserves the right and may exercise the option to make a hiring decision at any time during the announcement period.

Location: Olympia, Washington

AGENCY PROFILE

The Washington State Department of Information Services (DIS) provides quality and reliable computing, telecommunications, voice and Internet services to state and local agencies, tribal governments, educational institutions, and not-for-profit organizations.

As the technology leader for Washington State, DIS provides innovative enterprise services so that government agencies can successfully serve the public. DIS also provides support to the Information Services Board.

JOB OVERVIEW

The Department of Information Services has an opening for an Information Technology Specialist 5 (ITS 5) to join the Computer Services Division's Production Support team.

This position serves at the expert level for the WebSphere Application Server (WAS) to identify and resolve complex problems related to the delivery of customer's computer services. The incumbent evaluates existing WebSphere services and hardware configurations to improve the cost effectiveness of delivering IT services.

Serves as the technical advisor to customer specialists for performance tuning, problem resolution and implementation of technical standards. Incumbent participates in disaster recovery exercises and is responsible for recovering the WebSphere environment.

QUALIFICATIONS

- One year of z/OS (versions 1.10 or above) systems software experience including installing, configuring, maintaining, and troubleshooting on the z/OS operating system.
- At the system administrator level, one year experience maintaining, troubleshooting and configuring z/OS WebSphere Application Server (versions 6.1 or above).

DESIRED QUALIFICATIONS

- Three years of experience in areas of IT discipline such as consulting, analyzing, designing, programming, installing and/or maintaining z/OS and ISV software; hardware definition and network infrastructure.
- Experience providing customer service and/or technical support in an IT environment.
- At least one year experience with IBM System Modification Program Extended (SMP/E) for managing the installation and regular maintenance of software products.

WORKING FOR DIS

DIS is an agency on the move. With a talented workforce that has a depth of knowledge and understanding of information technology, DIS provides constructive, reliable and responsive services for all their clients.

DIS offers extensive opportunities for career growth and personal development through workshops, seminars, and other training opportunities as well as a tuition reimbursement program and promotional opportunities.

As one of the top ten places in the country for business and careers (Forbes' Magazine, 2007), and conveniently located at the crossroads of business and leisure, Olympia has become the preferred destination zone for business professionals in the Pacific Northwest.

Olympia is on the Puget Sound and is within easy driving distance of the rugged Olympic National Park, the city of Seattle, Mt. Rainier, Mt. St. Helens, and Pacific Ocean coastal beaches: all offering ample outdoor recreation opportunities. Home to an internationally-recognized educational institution and a vibrant arts scene, Olympia is also the location of the outstanding Farmer's Market, located at the downtown waterfront.

EMPLOYEE BENEFITS

The State of Washington offers a comprehensive and competitive package of benefits to match the needs of our diverse workforce.

DIS eligible employees can choose from our outstanding <u>benefit package</u> including health, dental, life and long-term disability insurance; vacation, sick, military and civil leave; dependent care assistance program; deferred compensation plans; educational benefits program; paid holidays; Commute Trip Reduction Incentives; training; and state retirement plans.

SPECIAL NOTES

This position is covered by a union security provision. Therefore, as a condition of employment, candidates who are appointed are required to become members of the Washington Federation of State Employees, or pay other representational fees within the first 30 days of employment.

The incumbent in this position may be required to pass a Washington State Patrol criminal background check and meet all standards set by the WSP based on changes in technology and/or service delivery needs.

This job announcement may be used to fill more than one vacancy.

HOW TO APPLY

Interested applicants should submit a letter of interest with a detailed description of their experience as it pertains to the Qualifications listed. Please include a current resume, and a minimum of three professional references.

Please submit your application materials at http://www.careers.wa.gov/

Persons of disability needing assistance in the application process, or those needing this announcement in an alternative format, may call (360) 902-3543 or Telecommunications Device for the Deaf 1-800-833-6388.

APPLICANT PROFILE FORM

As a separate part of the application process, you are requested to voluntarily complete and return the <u>Applicant Profile</u> sheet with your completed application. This information will be treated as confidential. This page will be separated from your application and used by authorized personnel only.

The Department of Information Systems is an equal opportunity employer.